



TERMS & CONDITIONS

It is important that you read and understand the terms under which we agree to supply venue, food and beverage services. Confirmation of booking our venue either in writing or verbally will be taken as acceptance of our quoted charges and these terms.

By paying your deposit, you accept these terms and conditions in full, if you disagree with any party of these terms and conditions please let us know before you make any payment.

NUMBERS

The high quality of our food depends on the fact that any event we undertake is separately planned, food purchased and cooked. This does mean, however, that we have to have very strict terms regarding numbers.

- 1) We require confirmation of numbers to be catered and charged for 14 working days before an event. After this date, increase in numbers can usually be accommodated but no allowances can be made if numbers drop.
- 2) If the number of guests attending exceeds the numbers booked (and we are able to cater for them) we will charge for the greater number.
- 3) If the number of guests attending is less than the number booked we will still charge the total number ordered.

CANCELLATION

Once a particular date is booked we will refuse other events which come in later. Therefore, cancellation charges are payable for any cancellation of a confirmed date. The minimum cancellation charge is 10% of the total estimated cost. This will increase to 20% within two months of the event, 40% within one month of the event and up to 100% within two weeks. The Hire Fee which is payable on confirming your event is not refundable.

MINIMUM SPENDS

We will place minimum spends or mandatory food quotas on all parties in hired spaces. If your wedding/event is on a Saturday between May and September we would require a minimum spend of £3,000.00 on food and beverage this based on exclusive hire, if a date is still available two months out then we will relax the minimum spend conditions for new events.

CORKAGE & CAKAGE

You are more than welcome to consume your own wine at Metro for your event, but this would incur a £25.00 per bottle corkage charge for wine and a £50.00 per bottle charge for champagne.

You are more than welcome to bring a Wedding or Birthday Cake to Metro, but any other food items that are supplied by other suppliers will be subject to a charge of .50p charge per person per item (e.g. Cup Cakes, Donuts, "Cheese" Biscuits).

No personal food and drink items to be brought inside the restaurant premises unless by prior arrangement.

PAYMENT

Payment of a final invoice is required two weeks prior to the date of the event.

SERVICE CHARGE

All food and beverage items are subject to a 12.5% service charge

FOOD TASTINGS

We are happy to provide complimentary food tastings for confirmed events

DAMAGE TO PROPERTY

- 1) If Metro Clapham's property is wilfully or negligently damaged or stolen at a function the replacement cost is payable by the client.
- 2) If we book suppliers or other property on behalf of the client, the responsibility of security or damage to property will rest with the client.
- 3) If a client's property is wilfully or negligently damaged by Metro Clapham we will be responsible under our liability insurance.



INGREDIENTS

Whilst every effort will be made to produce the exact agreed menu we reserve the right to alter a particular ingredient if it is unavailable.

Almost all of our dishes are prepared in our kitchens where nuts are used. So any dish may contain nuts or traces of nuts. Kindly ask a member of staff if unsure or for any guidance.

Please note that menu prices are correct at the time of booking, but may vary subject to market prices we will try to give you as much notice as possible.

GENERAL

Metro follows a safe environment policy for all staff and guest, kindly do not threaten any member of staff or management. Any inappropriate behaviour will not be tolerated.

We advise all guest, please do not leave any personal belongings unattended at any time. As management will not be liable or responsible for any loss, theft or damage to your personal belongings.

VARIATION

The terms and conditions of this website may be revised from time to time and the current version displayed on this page. The revised terms and conditions will apply from the date of publication on this website.